



Vintara: Process Management

Franchise Your Process

Vintara is the leading provider of Web-based process management systems and services. Combining innovative technology with training and consulting services, our brands – ISO9, ISO14, ISO17 and OHS18 – deliver the solutions that help the enterprise manage their key business processes setting the path to continual improvement.

INTEGRATING *Management Systems Enterprisewide*

Armed with an in-depth knowledge of the needs of the global enterprise, our team of specialists design and implement the solutions that fit your specific needs. We combine our technology, our people and our process to deliver a solution that will optimize your key business processes. It's the connection of those three elements that makes the Vintara difference...the difference that will enable you to franchise your processes – the same process everywhere.

Franchise Your Process

Implementing a Vintara solution into your enterprise will ensure your key business processes are the same across every location around the globe. No matter what business unit, no matter where they are located, no matter what their function – our application gives you the ability to ensure process conformity enterprisewide without compromise.

Reduce Operating Costs

Implement a Vintara solution into your business operations and benefit from process improvements while reducing administrative and operating costs. Our application is designed to support not only your key business infrastructures, but also your entire management system requirements resulting in increased operational efficiencies, lower capital investments and training costs.

Improve Key Business Processes

Why shoulder the burden of creating and integrating systems to manage your key business processes? Vintara has done the work for you. Using our application you will have instant access to a fully customizable technology platform that provides you with the tools to manage your enterprise more efficiently ensuring significant process improvements with a lower upfront and ongoing investment.

Focus on Your Core Business

Automate your day-to-day business operations with a Vintara solution and focus your time and resources on building your company's core business. Setting your management systems in a Web-based, collaborative environment reduces the time-consuming efforts of manual tasks and increases enterprisewide communication.

Growth Without Compromise

Whether you need to adjust your management systems for employee growth or internal changes, there's no need to install new software or provide additional training — the application grows with your company. You can rest assured you will always have the latest in technology and up-to-date information with automatic upgrades to our application, which are integrated seamlessly across all your management systems.

Set the Path for Continual Improvement

Establish and manage your key business processes with one efficient and cost-effective solution. Our solutions lay a solid foundation for improving operational efficiencies, improvements that are infused into your day-to-day operations and continue well beyond your initial implementation.



INNOVATION *Through Technology*

Our technology is what sets us apart. Vintara is powered by a highly scalable Web-based application that gives you complete control over building and maintaining your management systems. Our application provides you the tools to build, automate and streamline your management processes and set you on the path to continual improvement.

TECHNOLOGY IN ACTION

Gain real-time access and complete visibility to your management systems from one central location. The Vintara application provides all stakeholders with an easy-to-use interface for viewing, understanding and complying with the requirements for your management systems that drive your key business processes.

Document Control

- Control document flow and increase efficiency with a fully automated, centralized database
- Save time with automatic document review and approval routing, and a simplified revision and editing process

Corrective Action

- Gain real-time requests detailing status, type, department or process at the touch of a button
- Increase efficiency through effortless CAR assignments with an automated monitoring process

Audits

- Complete audits without delay using our future audit planning capabilities, expandable calendar and automatic email notifications
- Focus your audits on your company's needs with a customized list of more than 250 audit questions, as well as forms to plan and conduct an audit and record results

Customer Satisfaction

- Simplify the process of retaining and updating customer records with customized contact profiles and feedback records, multiple views of cross-referenced data, and automatic filing and organizational tools
- Easily discern information about your sales or customer service operations with product or customer-specific surveys and quick views of customer complaints and response actions

Management Review

- Plan and keep records for all meetings pertaining to your management systems
- Expedite the process of management review with automatic invitations, drop-down lists of invitees and attendees and CAR initiation from minutes records

MANAGE *Risk, Reduce Costs, Increase Operational Efficiency*

Vintara will help you create a fully integrated, highly scalable and well-defined management system infrastructure that ensures you reduce costs and create a highly scalable operational framework to manage your key business processes more effectively and with greater efficiency.

Complete Visibility – Integrated Communication

Vintara ensures you have adequate confidence in the implementation and conformity of your management systems by providing the tools that ensure you have maximum visibility to every aspect of your systems – in any location at any time.

- Improve communication throughout the entire organization with real-time access and centralized documentation
- Fully integrate standard procedures and processes throughout your enterprise by building a solid foundation

Real-Time Reporting

How do you collect and analyze data? Are you confident all your locations are complying with your company's established guidelines? Vintara provides the tools that enable you to monitor every aspect of your key business operations on a real-time basis and maintain complete control and visibility across your entire organization.

- Monitor your management systems with real-time reporting on functions such as corrective and preventive actions, audit results, performance metrics and analysis
- Manage tasks more effectively with automated tools that pinpoint nonconformances at any location and expedite the necessary process

Benchmarking

If a problem should arise, do you know the target area and how to take proper corrective action? Vintara puts you in the driver's seat ensuring you consistently improve operational efficiencies by targeting areas in question.

- Monitor your corporate objectives and performance at regular intervals ensuring enterprisewide compliance

